

Return and Replacement Policy

Welcome to ABS Store. We are committed to providing high-quality industrial products and ensuring your satisfaction. If you need to return or replace an item, please follow the guidelines below.

Returns

- Eligibility: You have 30 days from the date of receipt to return bolting sockets.
- Condition: Items must be unused, in their original condition, and in the original packaging.
- Proof of Purchase: A receipt or proof of purchase is required for all returns.

How to Return

- Initiate a Return: Contact our customer service team at marketing@absgroup.in to initiate a return.
- Shipping Costs: Return shipping costs are covered by ABS Store, unless the return is due to a change of mind.

Replacements

- Eligibility: Items are eligible for replacement if they are defective or damaged upon receipt.
- Process: Contact our customer service team at marketing@absgroup.in to request a replacement.

Exceptions

- Non-returnable Items: Custom orders cannot be returned.
- Used Items: Items that have been used or altered after receipt are not eligible for return or replacement.

Contact Us

If you have any questions about our return and replacement policy, please contact us at marketing@absgroup.in.

Thank you for choosing ABS Store for your industrial needs. We are dedicated to providing you with top-quality products and exceptional service.